

your
ultimate
peace
of mind



Home Support Services

Home Care Package Fees and Services

As at 1 January 2018

At HSS, we have an experienced, caring team who will work in partnership with you to select and deliver the services that will best support your individual needs and promote your independence. We are committed to the highest quality service provision and have been delivering in-home care for over 30 years.

All facets of your care will be overseen by a dedicated Registered Nurse Case Coordinator – giving you the ultimate peace of mind that an experienced and qualified Nurse is monitoring your physical and emotional wellbeing at all times.

HSS offers a wide range of services. Your Nurse Coordinator will support you to tailor a unique service plan that meets your individual goals and desires.

1800 854 300 hss.com.au



Our Care Services

Nursing Services: We have a team of Registered Nurses and Specialist Nurses who will provide you with exceptional clinical care, for example wound care, continence support, medication management, general health and wellbeing management.

Personal Care: Our qualified Personal Care Workers are available to support you with a range of tasks to help make life that little bit easier for example, showering and dressing, social support, meal preparation and transport to appointments and outings.

Home Help: We offer a full range of home help services from completed domestic duties such as washing, ironing and vacuuming to gardening, home maintenance and home safety modifications.

Allied Health: Your Nurse Coordinator can help organise a variety of allied health services to support your physical and emotional health. This may include physiotherapy for a personalised exercise program, an occupational therapist to set up your home for safe living, dietitian to maintain a healthy eating plan, podiatry for foot health, social work and speech therapy.

How can I access a Home Care Package with HSS?

Simply call HSS on 1800 854 300 and ask to speak to a member of our Home Care Package Team. A Registered Nurse will then talk you through everything you need to know about accessing a Home Care Package with HSS, however far along the process you are.

HSS Home Care Package Fees and Charges

Understanding the fees and charges involved in your home care package delivery is important. Your Nurse Coordinator will take all the time you need to help you to understand your individual budget and the various costs involved.

	Standard	Evening	Saturday	Sunday
Personal Care*	\$53.65	\$62.46	\$75.25	\$75.25
Domestic Assistance	\$50.72	\$58.95	\$70.89	\$70.89
Registered Nurse	\$92.30	\$103.99	\$126.69	\$143.89
Specialist Nurse	\$94.06	\$106.06	\$129.34	\$146.98
Allied Health	\$114.96			Out of standard hours can be quoted upon request.

*A charge per KM will apply for travel undertaken during your visit, for example shopping or attending a medical appointment

Administration	20% of package income. This fees covers a range of expenses, for example HSS accreditation and quality management, insurances, program management, reporting and financial management.
Case Management	Your Case Management fee will be determined by your package level and your individual case management needs. Importantly your total care package is managed by a Registered Nurse, meaning that you are receiving the best care possible at all times.
Equipment and External Services	A processing charge of approximately 10% may apply for equipment and request for external service providers.