

COVID-19 ACTION RESPONSE TIMELINE

10 MARCH

STEERING COMMITTEE

Meetings daily

10 MARCH

ONLINE COLLABORATION

Online communication tool launched

17 MARCH

WORK FROM HOME KITS

Rollout commenced

17 MARCH

NATIONAL LIAISON TEAM MEMBERS WORKING FROM HOME

Hospitals informed

20 MARCH

SOCIAL MEDIA PRESENCE INCREASED

20 MARCH

COMMUNITY TEAM CHECKIN

138 community staff surveyed, research communication

18 MARCH

ROSE PARK SITE ACTIVATION

10 employees relocated

22 MARCH

DEDICATED REMOTE DESKTOP SUPPORT IMPLEMENTED

20 MARCH

COVID-19 INFORMATION WEBSITE PAGE

Web hosting COVID-19 response

23 MARCH

PEOPLE PRACTICES ONLINE AND PAPERLESS

- Uniform orders
- Recruitment



23 MARCH

WATTLE STREET SEGREGATION

Green and Red teams

23 MARCH

FINANCE PRACTICES PAPERLESS

- Account approvals
- Payroll approval

23 MARCH

FINANCE TEAM WORK FROM HOME

Including set up of printers and scanning stations



23 MARCH

EMPLOYEE COMMUNICATION PLAN IMPLEMENTED

- Work From Home
- Office
- Community

25 MARCH

RD TEAM ESENDEX

Communication is now via text program Esendex

25 MARCH

30 CLINICAL CARE COORDINATORS WFH PILOT COMMENCED

26 MARCH

CUSTOMER NEWSLETTER

2,765 newsletter sent via Aust Post

30 MARCH

20 CLINICAL CASE COORDINATORS WFH

30 MARCH

PPE & STOCK AUDIT

Community staff audited all stock

31 MARCH

CLINICAL LEADERS MEETING CADENCE ESTABLISHED



WEEKLY SCHEDULE

MONDAY

DAILY SCHEDULE

- COVID-19 ACTION RESPONSE TEAM MEETING
- COMMUNICATION TO ALL STAFF
- TEAM LEADER MEETING
- COVID-19 REMOTE SURVEILLANCE STEERCO



TUESDAY



DAILY SCHEDULE

- COMMUNICATION TO ALL STAFF
- LEADER CONNECT TEAM MEETING
- TEAM LEADER MEETING

WEDNESDAY

DAILY SCHEDULE

- COVID-19 ACTION RESPONSE TEAM MEETING
- COMMUNICATION TO ALL STAFF
- TEAM LEADER MEETING



THURSDAY



DAILY SCHEDULE

- COMMUNICATION TO ALL STAFF
- TEAM LEADER MEETING

FRIDAY

DAILY SCHEDULE

- COVID-19 ACTION RESPONSE TEAM MEETING
- COMMUNICATION TO ALL STAFF
- LEADER CONNECT TEAM MEETING
- TEAM LEADER MEETING
- EPIC MEETING WITH MEDIBANK
- COVID-19 SA HEALTH MEETING



WEEKEND



WEEKEND SCHEDULE

- INDUSTRIAL CLEAN AT WATTLE STREET & ROSE PARK OFFICES (SUNDAY NIGHT)



WEEKLY SERVICES BREAKDOWN

8,777
HITH
SERVICES
PROVIDED

1,241
SACC
SERVICES
PROVIDED

RITH
SERVICES
PROVIDED

510

225
HCP
SERVICES
PROVIDED

**SERVICES
PROVIDED EACH
WEEK IN THE
CONSUMERS
HOME**

ROSTERED
VISITS
TOTAL

3,657

56
MEDIBANK
REHAB AT
HOME
SERVICES
PROVIDED

CHSP
SERVICES
PROVIDED

748

CALLS
RECEIVED

OVER

4,100

